Email to Ms Green 5 June 2020

From: Lyn Piper

Sent: 05 June 2020 19:02

To: Ellie Green **Cc:** John Palmer

Subject: Broomfield Coffee Bar Review

Dear Ms Green

I refer to our telephone conversation of 4th June and confirm safe receipt of the various documents you had forwarded by email.

I shall review the same shortly and revert to you.

In the meantime, kindly note that my client's acoustic engineer has scheduled an appointment at the premises and I shall shortly let you have their indications.

I would also add that my client has, through the landlord of the premises, sought to arrange inspection of the flat of the tenant above the premises, with a view to establishing what efforts can be made to assist with the noise escape into the upstairs flat and to establish whether or not this is a structural issue which can be addressed in the appropriate manner.

Unfortunately, the tenant has declined to allow access or even to meet with the acoustic engineer.

I understand that the landlord will forward to us copies of the emails, evidencing the refusal of the tenant of the flat above, to assist in alleviating the issues in this matter.

My client, for his part, will continue to do his best to minimise any disruption or issues arising in this matter.

Yours sincerely JOHN PALMER

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We write to advise you of our new working arrangements

In light of the latest government update to shut Schools from Friday 20th March, we have decided to close the office to the public from 5.30pm on Thursday 19thth March. We have mobilised structures and procedures to enable staff and Partners to work from home and we shall continue to offer our full range of legal services to our clients

We shall keep matters under review as the public information progresses; and subject to government updates

In the meantime please note that we will be in regular touch by e-mail and telephone and it will be business as usual. We will continue to give our clients' matters our full attention, save that we will not be holding physical meetings at our offices for the foreseeable future

Wishing you and your families well in these uncertain times

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We recommend that you call us before sending any funds to verify our account details.